

Chief Operations Officer (COO)

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Eppc Kosovo, on behalf of its client, a leading Financial Institution in Kosovo, is currently recruiting a Chief Operations Officer (COO), who will play a key role in strategy development and deployment, performance measurement and operational problem solving.

Major responsibilities:

- Implement business operations, strategies, plans and procedures;
- Establish policies in line with the Group to promote company's culture and vision;
- Set up comprehensive goals on country level for performance and growth;
- Oversee daily operations of the company including IT, CRM, Processes etc.;
- Lead and encourage employees to achieve maximum performance and dedication;
- Evaluate performance by analyzing and interpreting data and metrics;
- Provide management/ related departments/ performing team with on-time updates on procedures/ new functionalities/ other information needed to assure processes.

Requirements for this position are:

- BA/ BSc/ MBA in Business, Banking, Economics or relevant fields;
- At least 3 years of experience in banking or financial institutions;
- Understanding of business functions such as HR, Finance, Marketing etc.;
- Demonstrable competence in strategic planning and business development;
- Working knowledge of data analysis and performance/operation metrics;
- Working knowledge of IT/Business infrastructure and MS Office;
- Proven experience in Financial Institutions operations is an advantage;
- Outstanding organizational and leadership abilities;
- Excellent interpersonal and public speaking skills;
- Aptitude in decision-making and problem-solving.

Facts and Figures:

Position:	Chief Operations Officer;
Location:	Prishtina;
Salary:	Very competitive;
Contract:	According to Labor Law of Kosovo;
Deadline:	04.10.2019.

How to apply:

To apply for the position, please send your CV **until 04th of October 2019** and supporting documents, specifying the position you are applying for '**Chief Operations Officer**', at the email address:

kosovo@eppc.al

You will be contacted by EPPC only if your CV & support documents will be qualified by our evaluation team.